

UVM 2012

End of Life Announcement & FAQ

EOL: October 10, 2023
Notification Date: November 30, 2021

Intended Audience

This announcement is intended for BeyondTrust customers.

Summary

The official End of Life (EOL) date for BeyondTrust UVM 2012 appliances is October 10, 2023.

BeyondTrust regularly reviews its product portfolio to ensure strategic, market, and business alignment. The decision to EOL the UVM 2012 appliance is based on the following drivers:

- Microsoft Windows Server 2012 & 2012 R2 have an End of Support date of October 10, 2023.
- This Microsoft Windows Server End of Support date directly affects BeyondTrust's ability to support all UVM 2012 appliances.

Key Dates:

- November 30, 2021: End of Life (EOL) worldwide announcement
- October 10, 2023: End of Life (EOL)

Relevant Products

- BeyondTrust Password Safe
- BeyondTrust Privilege Management Win/Mac
- BeyondTrust BeyondInsight

Replacement Products

- Password Safe Cloud
- Privilege Management Cloud

- Virtual Appliance, VMWare or Hyper-V (Based on Windows Server 2022)
- AWS or Azure Marketplace (Based on Windows Server 2022)
- Physical Appliance (Based on Windows Server 2016)

Maintenance and Support

BeyondTrust will continue to provide best effort maintenance and support for the software and licensing operating off of any impacted UVM 2012 Appliances. The Appliances themselves will not be under any support or warranty status with BeyondTrust past the EOL date. Customers may not be able to upgrade to the latest version of our PS/EPM solutions when using these UVM 2012 Appliances.

For a summary of EOL status for this and other products, please visit the [BeyondTrust EOL policy](#).

Frequently Asked Questions (FAQs)

1. What is the EOL date for UVM 2012 Appliances?

UVM 2012 appliances will be EOL on October 10, 2023.

2. When will support end for UVM 2012 Appliances?

Support will end on October 10, 2023.

3. What do I need to do now?

Contact BeyondTrust to learn about your upgrade options.

4. Who do I contact for questions?

Please contact your BeyondTrust Account Manager or eol@beyondtrust.com.

5. What happens if I do nothing?

BeyondTrust 2012 UVM licenses are perpetual, and the affected appliances will continue to operate beyond the end of support period. However, it is important to note that BeyondTrust will not be providing security updates, nor software updates, nor support for any BeyondTrust products operating on these appliances after the End of Life date.

Customers will NOT be able to continue to update to the latest versions of BeyondInsight/Password Safe after the End of Life date. BeyondInsight/Password Safe v23.1 is the last version that can run on these appliances).

6. Can I upgrade the Operating System of my UVM 2012 appliance?

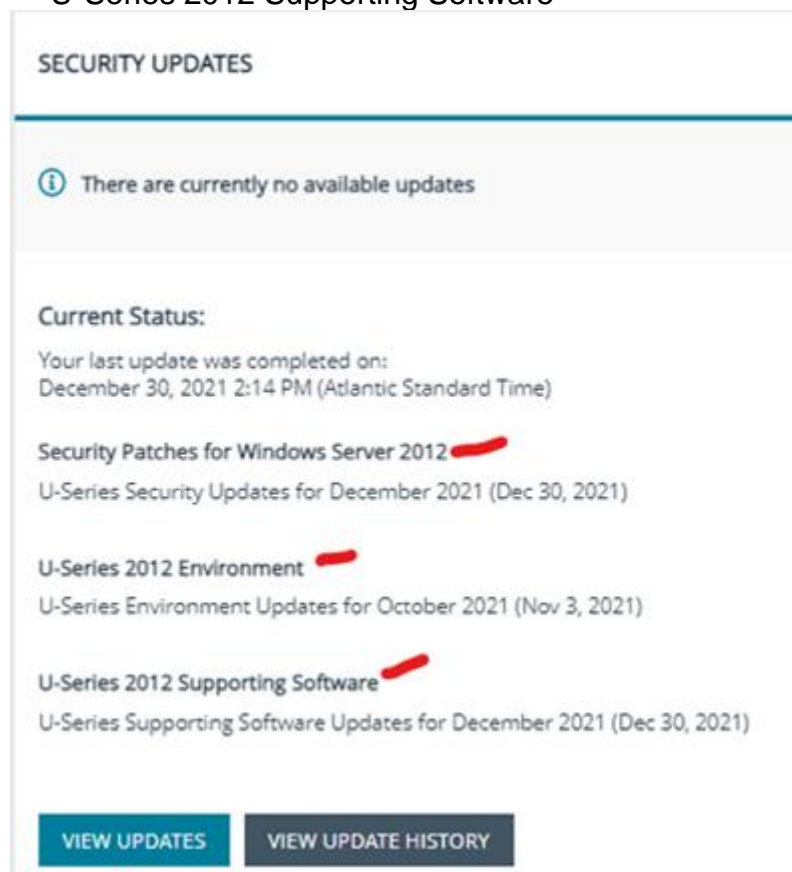
No. An in-place OS upgrade is not supported.

7. How can a customer verify the OS version of an appliance?

A simple way to verify the OS (Server 2012 vs. Server 2016) is by accessing the U-Series appliance web site and looking at the Security Updates from the Maintenance menu under the BeyondTrust Updates page. These updates state whether they are for 2012 or 2016 and the date will correspond with the underlying appliance OS.

For example on a 2012 appliance you may see:

- Security Patches for Windows Server 2012
- U-Series 2012 Environment
- U-Series 2012 Supporting Software



On a 2016 appliance you may see:

- Security Patches for SQL 2016
- Security Patches for Windows Server 2016
- U-Series 2016 Environment

8. Can I migrate the components of the UVM appliance into my own Windows Server instead of upgrading to a supported appliance?

No. The components of the appliance are not designed to run as standalone software on a customer hosted Windows Server.