

U-Series 2016 Hardware Appliance (UVM) End of Life Announcement & FAQ

End of Life Date: December 31, 2025
Notification Date: January 5, 2024

This document serves as the official End of Life (EOL) announcement for the U-Series 2016 hardware appliance.

Intended Audience

- BeyondTrust Customers

Summary

BeyondTrust is announcing the EOL date for the U-Series 2016 hardware appliance as December 31, 2025. Note, this completes the EOL actions for all models of U-Series hardware appliances (UVM 2008, UVM 2012, and UVM 2016).

Why Announce EOL

BeyondTrust is focused on developing modern infrastructure solutions that solve our customer's most complex problems. The shift to SaaS deployment offerings simplifies our portfolio and improves security, flexibility, and scalability of BeyondTrust solutions. This also enables us to deliver a fully modernized SaaS platform and portfolio and provides customers a faster time to value.

Related Key Dates:

- End of Life Customer Announcement: January 5, 2024
- End of Life: December 31, 2025

Replacement Products

- Password Safe Cloud
- Privilege Management Cloud
- U-Series Virtual Appliance (VMWare or Hyper-V) based on Server 2022
- U-Series Virtual Appliance (AWS or Azure Marketplace) based on Server 2022

Migrations

Migrations to Password Safe Cloud, Privilege Management Cloud, or virtual appliances can be performed with or without Partner or BeyondTrust professional services. However, a BeyondTrust or Partner services engagement is recommended as there can be many variables involved in deployments of U-Series appliances.

Neither BeyondTrust or Partner professional services are covered under your maintenance contract and will incur a separate expense.

Frequently Asked Questions (FAQs)

1. What are the upgrade options for my existing U-Series 2016 hardware appliance?

You will need to migrate to Password Safe Cloud, Privilege Management Cloud, or a virtual appliance.

2. Can I continue to renew maintenance and support for my U-Series 2016 hardware appliance?

Yes, you can continue to renew and receive support for their U-Series 2016 hardware appliance(s) until the EOL date of December 31, 2025.

3. Can I run mixed deployments of hardware and virtual U-Series appliances?

Yes, a deployment can be made up of both hardware and virtual U-Series appliances. However, the appliance management software and BeyondInsight versions must be the same across all appliances.

4. Who do I contact with questions or to learn more about upgrade options?

Please contact your Account Manager or the BeyondTrust [Migration Team](#).